SAFER STREETS

PROTECT & DETER 2023

CCTV Conference & Security Showcase Exhibition

17th - 19th April 2023

THE CCTV USER GROUP

We Are The Voice of Public Space Surveillance

cctvusergroup.com

GENERAL INFORMATION

Conference Venue

Whittlebury Hall Conference & Training Centre, Hotel & Spa Whittlebury Nr. Towcester NN12 8QH

Telephone Number (Office Hours): 01327 857857

Email address: reservations@whittleburyhall.co.uk

Hotel Information Point. Main reception 24/7

Security on site

ID badges must be worn at all times. Access may be refused if not wearing an ID.

ID Badge Lanyard Colours:

Delegates
Exhibitors
Organisers

Internet Access

Wi-Fi SSID: CCTVUserGroup

Wi-Fi Password: SaferStreets

Venue Accessibility Guide

For pre-arrival assistance by hotel staff, please contact our reservations department on Telephone number 0845 400 0001.

Please scan QR code for Whittlebury Hall Accessibility Guide

First Aid

Contact Reception for assistance if in a general area of the hotel campus. The organiser will provide first aid assistance in conference and exhibitor areas.

Fire Safety Information & Instructions

Please read the fire safety instructions posted on the reverse side of your hotel bedroom and others around the venue to ensure that you are aware of the actions you may need to take in the event of a fire alarm activation.

Local Taxi Services

Zoom Taxis 01327 765765

M K Corporate Cars 01327 354300

mob. 07885 984321

Skyline Taxis 01908 222111

Presentations

To show respect to those presenting and to others in the conference room, please switch your mobiles / handheld devices to silent, refrain from talking and make every effort to remain seated during their presentation.

Evaluation Forms (feedback)

Your feedback is important as it helps us make any necessary improvements for the next conference.

How to contact the organisers in the event of any emergency

07831 715 401 or 07305 044 670

Organiser Team Members

Peter Webster – Director

Evelyne Gerniers – Office Manager

Ilker Dervish – Vice Chairman

Oliver Martin – Honorary Chairman

Ron Campbell - Photographer

Shane O'Reilly - Event Support

CPD Points Awarded

CPD stands for Continuing Professional Development and is the term used to describe the learning activities professionals engage in to develop and enhance their abilities.

Our events are CPD certified, demonstrating our commitment to deliver high-quality training and adhere to a code of best practice. 10 CPD Points are available for attending and participating in our entire event.

To obtain your CPD Certificate for this event, please email cpd@cctvusergroup.com

Event Media, Video and Photography

We will have a photographer and will be recording video at the event.

In return for access to the event, you consent to any such filming, photography and to CCTV User Group in reproducing and publishing your words and/or likeness in any transcript of or publication relating to the event and/or for the purposes of publicising the services of CCTV User Group and its partners.

Photos and recordings contain personal data and will be protected and disposed of securely in accordance with data protection legislation.

If at any point you wish to withdraw your consent or request that CCTV User Group stops using your images/ records, please write to or email data. protection@cctvusergroup.com

Social Media Info

#protect&deter

Dress Code

We anticipate that delegates will wear smart casual clothing similar to that which they would wear at their own workplace. Please refrain from wearing any clothing that may offend or upset other delegates.

Code of Conduct

All attendees, speakers, sponsors and visitors or volunteers at our conference are required to agree with the following code of conduct.

'Our event is dedicated to providing a harassment-free conference & exhibition experience for everyone, regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, religion (or lack thereof), or technology choices.

We do not tolerate harassment of conference staff or participants in any form. Sexual language and imagery is not appropriate for any conference venue, including talks, workshops, parties, Twitter and other online media. Conference participants violating these rules may be sanctioned or expelled from the conference without a refund at the discretion of the conference organisers.'

- Be considerate, respectful, and collaborative.
- Refrain from demeaning, discriminatory or harassing behaviour, materials and speech.
- Be mindful of your surroundings and of your fellow participants.
- Alert conference organizers if you notice a dangerous situation or someone in distress.

Organisers and the venue staff will enforce this code throughout the event. We expect cooperation from all participants to help ensure a safe environment for everybody.

Important Privacy Notice

GDPR Statement

The CCTV User Group take compliance and data protection seriously. We are dedicated to working closely with our members, partners, customers, and Data Controllers to ensure we meet our obligations as a Processor and data protection advocate. Through 'Wix' (our CCTV User Group website provider) we partner with industry-leading privacy and compliance experts.

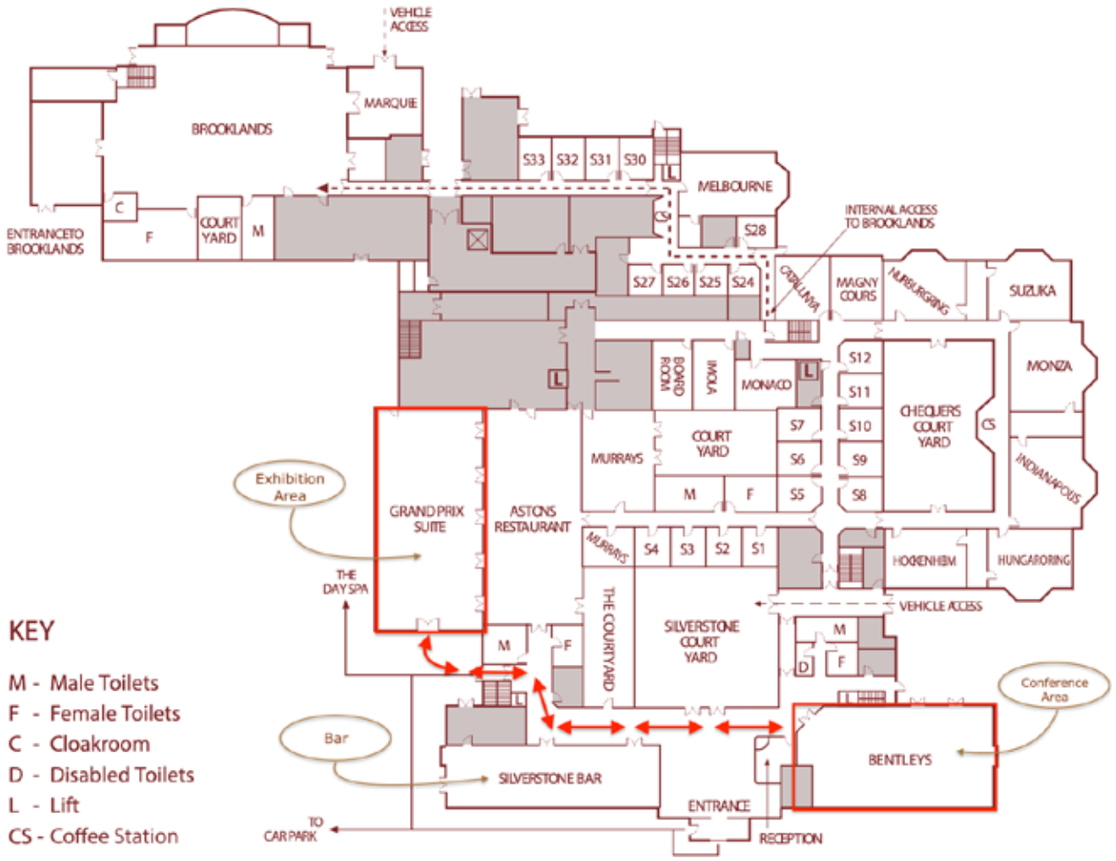
In response to the GDPR regulations that came into effect 25 May 2018, we have already contacted all of our Members & customers to give an assurance that in line with our GDPR policy, we treat data security as a serious matter and confirm that all information supplied by members & event delegates and that of your company, is held securely and processed only as and when necessary. Your company information is held on a server in an encrypted format. The information can be accessed by those employed by The CCTV User Group Limited. The programs and devices we use are all password protected.

Any data we hold about our members & customers does not include any special types of information, we hold the business name, address, email address & phone numbers.

We will use the information we hold to help identify you or your membership account with us or to invoice you either to allocate payments or to contact you regarding future business.

The CCTV User Group Limited will assist you, the Data Controller, in meeting the GDPR obligation to the security of processing and is committed to notifying you of any data breaches.

Floorplan



WELCOME

Welcome to 'Safer Streets - Protect & Deter 2023'

Our annual event would not be possible without each and every one of you, so thank you for being here with us. We have a great event planned for you in support of your continuing education and learning goals. Remember, CPD points are awarded for this event.

'Safer Streets - Protect & Deter' is currently a hot topic and one which has led to funding being made available for public space CCTV improvements and additions across the UK. 'Safer Streets' also augers well with the new 'Martyn's Law' proposals which will undoubtedly bring new challenges to the way that PSS in the UK, is operated.

Joining us for the event are specialists & subject matter experts in their field, alongside industry big hitters to answer your questions and to discuss & debate the most important challenges facing our sector.

This year is the 25th Anniversary of the CCTV User Group. Many things have changed since those early days in 1998 but one thing remains the same; that those involved in this industry strive every day to do a great job at keeping the public safe and making sure that wherever possible, criminals are brought to justice.

We're thrilled to bring you an exciting programme of speakers, presentations, and workshops throughout the next couple of days but if we fall short in any way, we want you to make us aware so that we have every opportunity to put it right for you. Please come to find either Evelyne or myself to discuss any needs or concerns you might have, or to just give us your general feedback.

For security reasons, we would ask that all delegates and exhibitors wear their ID badges throughout the event when inside either the conference hall or the exhibition area. Not everyone is a supporter of the work we do, and we wouldn't want anyone to spoil or disrupt the event. Please feel free to challenge anyone not wearing an ID inside the conference room or exhibition area.

Welcome from our business partner exhibitors

We have many of our amazing business partner attending to demonstrate their very latest products and services. Some are here for the very first time, so a special welcome goes out to them.

Please do engage with all the exhibitors as they too have worked hard to support the event and to make sure that you have an enjoyable & informative time whilst you are here.

A special thank you goes to our sponsors.

Lastly, on the final day of the event, we will distribute a feedback questionnaire. Please do complete and return it to us as we read every one of them to ensure that we are responsive to your opinions.

Wishing you an enjoyable & informative couple of days whilst you are at Safer Streets – Protect & Deter 2023.

Peter Webster

Director

slido (online questions to presenters' system)

An important element of any conference is the interaction of the audience in sharing good practice and raise issues for debate.

To enhance the level of audience participation we will be utilising slido, a simple web based tool that will allow you to submit questions, express your opinions and share your ideas via your laptop, smart phone or tablet.

Wherever possible. the questions raised on Slido will be addressed during the conference. For future reference, all of the content generated on Slido over the two days will be downloaded at the end of the event made available for you to download.

You will have an opportunity to 'like' particular questions or suggestions which will help identify key areas of interest or concern.

There is no need to download any software, simply log into the venues Wi-Fi and you are set to participate by following these three simple steps:

- **In your web browser go to https://www.sli.do/**
- **Enter the event code: #3689171**
- **Enter the passcode: protect202**3

You will then be able to see all the content generated during the event on your device and have the ability to ask questions, share your ideas and take part in polls via the relevant tabs at the top of the page.

Join at slido.com #3689171 Passcode protect2023

Our chosen cause for the Safer Streets – Protect & Deter 2023' event is "Elsie's Appeal".

10-year-old Elsie Smith is suffering with Batten Disease, this is a rare progressive genetic disorder which dramatically lowers life expectancy and causes blindness along with symptoms similar to Alzheimer's. Elsie has already lost much of her vision and is finding life increasingly hard to manage with any independence.

We are seeking donations to help provide new facilities for Elsie, which will significantly improve her quality of life throughout the next few tough years.

For more information or to make a donation, you can read the appeal page here:

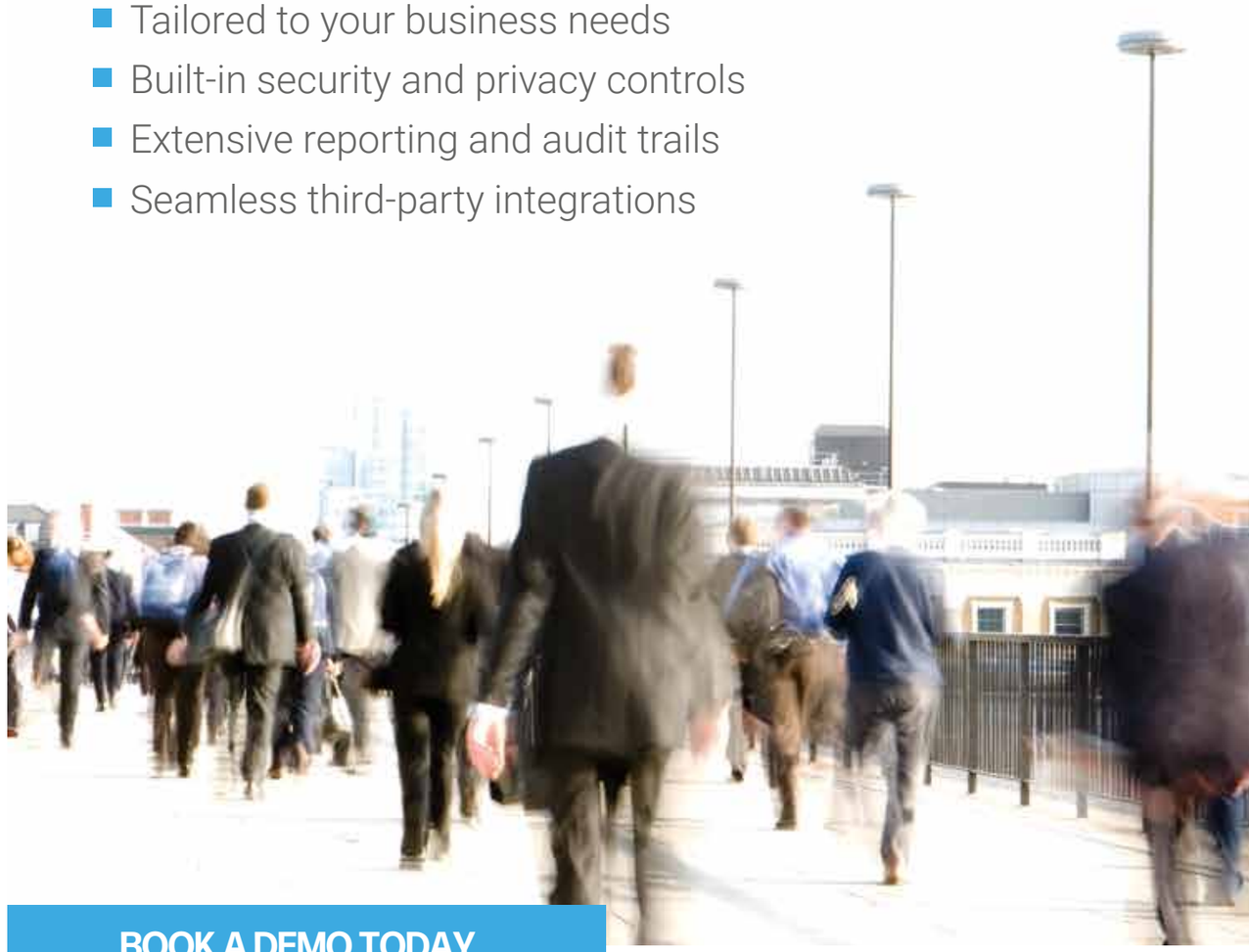
https://gofund.me/dfa0893f

Synergy

Trusted security and surveillance software

At the heart of control rooms throughout the UK, improving collaboration, productivity and real-time response.

- Tailored to your business needs
- Built-in security and privacy controls
- Extensive reporting and audit trails
- Seamless third-party integrations



BOOK A DEMO TODAY

synecticsglobal.com

SYNECTICS

Golf Society Day

Monday April 17th, 2023 from 11am

We are delighted that WEYTEC will be sponsoring our Golf Society Day in 2023.

The golf society day is held prior to our event starting is a friendly round of golf for hacks and pro's alike where they can also do some serious networking.

What a fantastic way to start the great networking opportunities of the CCTV User Groups' 2023 Conference.

Monday April 17th
18:00 – 20:00

'Bubbles and Beers'

Welcome & networking evening –

'Bubbles and Beers' and buffet reception to meet our exhibitors in the exhibition area.

Kindly sponsored by:

Dallmeier

DAY 1

SPEAKERS

Peter Webster, Director – CCTV User Group

Following 23 years at BAA Heathrow Airport in a range of senior positions he later joined the Airport Duty Manager team; a position he enjoyed for 7 years (which included the role of Airport Counter Terrorist Threat Assessor).

With a desire to cease shift-working, he left Heathrow and joined Slough Borough Council as their CCTV Manager in 2004, where he stayed for 17 years. During this time, he was Chairman of Slough Town Against Crime (retail crime reduction group) for 5 years, Chairman of the Thames Valley Regional CCTV Managers Group and became the Honorary Chair of the CCTV User Group in 2014. He retired from Slough in 2021 to focus on the CCTV User Group full time.

Peter and his partner Evelyne, became joint owners of the CCTV User Group in 2017 when the previous leader retired. Peter is a Member of the Security Institute.

He enjoys tinkering with electrical devices and their motorhome. He is a member of a local rifle target and clay shooting club. He also enjoys website development and building & flying drones.

Oliver Martin, Honorary Chairman – CCTV User Group

Oliver Martin is Public Space Surveillance Manager in the London Borough of Hackney, managing one of the country's largest local authority systems and has a wealth of experience in public space CCTV. He has managed surveillance systems in two of London's busiest boroughs, has been the chair of the London CCTV Managers Group (LCMG) for the past five years, and has worked closely with the Metropolitan Police at a high level.

Oliver is an accomplished speaker and communicator who can talk authoritatively about the operation of public space surveillance systems. He has consistently won high marks from the delegates at our annual conferences for his clear and entertaining speaking style.

As Honorary Chairman, he will be sharing this experience with his peers and promoting the aims of the CCTV User Group to promote best practice and raise standards in public space surveillance.

Martin Bonfield, UK Sales Manager - Synectics

Martin is a seasoned security professional with over 20 years of experience in the industry. He has played a key role in high-profile projects, including the London 2012 Olympics, Channel Tunnel Rail Link, Hindhead Tunnel, and Commonwealth Games.

Martin is an Associate Member of the Association of Security Consultants and a member of the ASIS UK Chapter, demonstrating his commitment to staying up-to-date with the latest developments in the field. With his extensive experience and expertise, Martin specialises in providing integrated security and surveillance solutions for public spaces, smart cities, campus security, and critical national infrastructure sectors.

Nick Aldworth, Director - Risk2 Resolution

Nick Aldworth retired from a 36 year career in the military and policing in May 2019. Across that time he enjoyed multiple operational roles, with the last 5 years serving within counter-terrorism (CT) and retiring as the UK's CT National Coordinator for Protect and Prepare. He was responsible for making the UK stronger against terrorism and more resilient to its impacts.

On retirement, Nick joined forces with Figen Murray, whose son was murdered in the Manchester Arena attack, and Brendan Cox, the husband of Jo Cox MP, in campaigning for the UK Protect Duty, and he was the author of the proposal on which the government has recently consulted. Now known as Martyn's Law, the legislation was given approval to go before Parliament ,just before Christmas 2022.

Nick runs his own company, Risk to Resolution Ltd (R2R), that aims to help organisations identify the challenges they face, and support them, and their staff, in resolving them

DAY ONE SPEAKERS

Tina Wallace, Detective Sergeant – Thames Valley Police

Tina Wallace is a Detective Inspector within Thames Valley Police. Having joined TVP in 1997, Tina has spent the majority of her career within the field of surveillance and intelligence led policing within crime and counter terrorism policing.

Tina's primary role is to manage surveillance and covert tactics for TVP, as well as holds other force responsibilities. These include the tactical lead for Project Vigilant and the force lead for Super Recognisers. Tina is also developing an implementation programme for Live Facial Recognition and Operator Initiated Facial Recognition.

Tina is studying for a Master's degree in Applied Criminology and Police Management at Cambridge University. The focus of her research is based on the work of Project Vigilant, which is a perpetrator-focussed initiative to tackle sexual predatory behaviour in the night time economy.

Tina received a King's Police Medal in the 2023/23 New Year's Honours, which recognises her commitment to covert policing.

Dr Aiofe Hunt, Market Leader - Movement Strategies (a GHD Company)

Dr Aoife Hunt is a leading specialist in people movement and emergency planning. She has 14 years' experience in the research and simulation of human behaviour and completed an award-winning PhD in evacuation modelling. Aoife advises on the movements and behaviour of people in tall buildings, hospitals, stadia and events, the public realm, and transport systems across the world. She leads national research projects to advance the safety and security of crowded places, specialising in human behaviour in emergencies and pedestrian movement through security overlays. Aoife is regularly consulted on national guidance documents and is currently co-authoring the chapter on evacuation modelling in the SFPE Fire Engineering handbook. Aoife is co-chair of the Security Institute's Special Interest Group: "Protecting People in Crowded Spaces" and an Adjunct Professor at the University of Maryland.

customconsoles

For the very best in security control room furniture come and visit us on stand 25

Products:
Module-R, SteelBase, MDesk-Technical, MediaWall, EditOne, SystemTwo

Accessories:
Monitor Arms, Chairs, Power Distribution

For further information go to our website:
www.customconsoles.co.uk
or call +44 (0)1525 379909

MADE IN THE UK

DAY ONE SPEAKERS

Steven Wright, Principal Policy Adviser - Regulatory Policy Projects - ICO

Steve has worked at the ICO for over 10 years providing written guidance, advice and speaking engagements on Data Protection compliance to the Police, Justice and Surveillance sectors.

Steve currently works as a Principal Policy Adviser in the ICO's Regulatory Policy Projects department. He provides detailed policy advice for internal and external high profile queries, has published comprehensive guidance on the ICO's website for processing personal data for criminal law enforcement purposes, and video surveillance technologies. In recent times, a large proportion of Steve's work and engagement has surrounded the use of facial recognition technology, and he has a keen interest in the use of surveillance and biometrics.

Steve has BCS certificates in Data Protection and Information Security Management Principles, and teaches core Data Protection modules within the ICO for new staff.

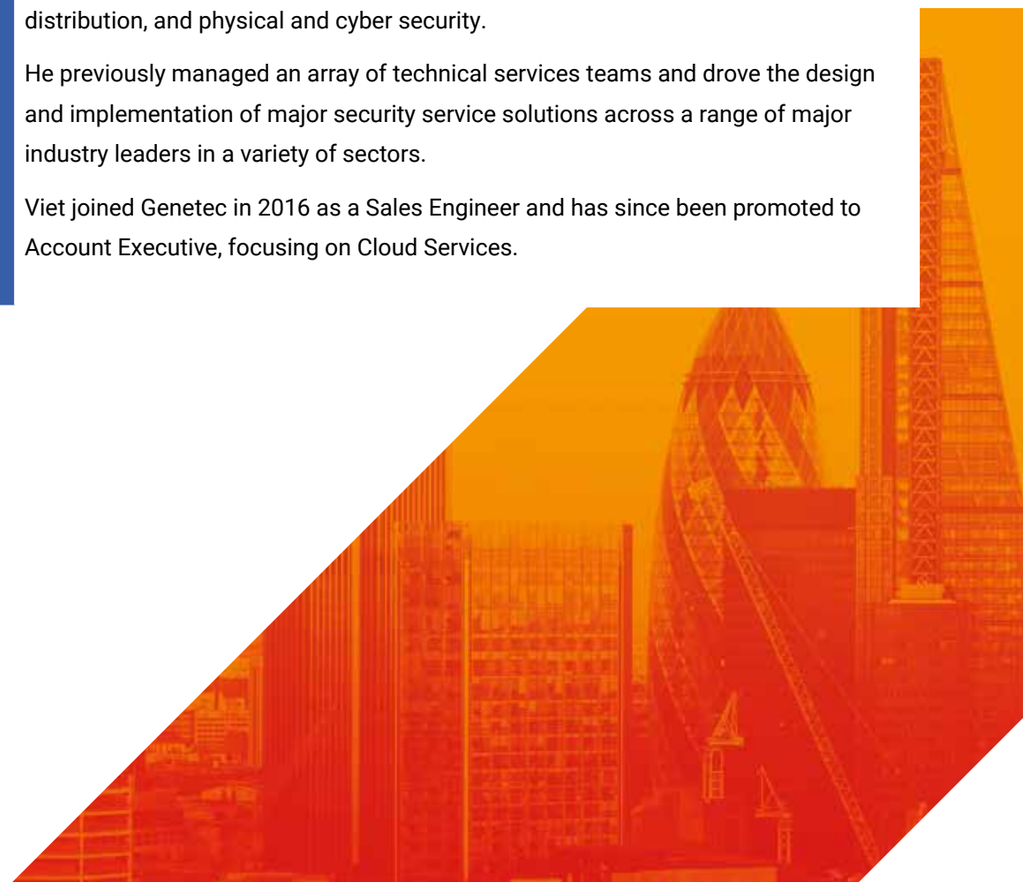
Viet Tang, UK's Account Executive for Cloud Services - Genetec

Viet Tang is Genetec UK's Account Executive for Cloud Services.

Viet has been in the Technology sector for over 20 years, with experience in IT, video distribution, and physical and cyber security.

He previously managed an array of technical services teams and drove the design and implementation of major security service solutions across a range of major industry leaders in a variety of sectors.

Viet joined Genetec in 2016 as a Sales Engineer and has since been promoted to Account Executive, focusing on Cloud Services.



DAY ONE SPEAKERS

Jem Kale, Managing Director - Chroma Vision

Jem Kale is the managing Director at Chroma Vision with over 30 of years commercial and public service experience helping public services to deliver interated security solutions.

Specialising in designs, installs and maintaining surveillance cameras, ANPR, access control, door entry, intercom, video transmission, intruder alarms and fibre network including relevant civil works. Jem uses his experience to enable Chroma Vision to support local, police, health, UK defence and education authorities to achieve ethical integrated security solutions.

By focusing on the above, Jem has been able to put his economics degree, various vocational training and extensive management experience in public procurement, commercial development, emergency planning, security, events and hospitality to good use. Over the years, Jem's strength at Chroma Vision has garnered recognition such as continual and sustainable organisational development, consistent ethical value for money service delivery, business development and growth.

Jem is member of world Commerce and Contracting(IACCM), Royal Society for Public Health; and The Institute of Training and Occupational Learning.

Jem likes cycling, long walks, reading, traveling, cinema and music festivals.

Dougie Loynes, Managing Director, Ridge Park Ltd Maintenance Contract Monitoring

Dougie Loynes is the MD of Ridge Park Ltd who specialise in the independent management of security contracts for clients such as The BBC, Manchester City Council and Peel Land & Property. Dougie draws upon an "energetic and eventful" career as a young Manchester Detective in the 80`s, the founder of a security company sold to G4S in 2007, a National Account Manager role, short spell of early retirement and now back as a disruptor in the field of Contract Management.

A charismatic security professional with an eye for detail and a passion to ensure contractual terms represent requirement, facilitate continual improvement and inspire robust stakeholder integrity, on both sides.

DAY ONE SPEAKERS

Kelly Harrison, Solutions Consultant - Axon

Kelly Harrison is passionate about removing the “dark art”, enabling knowledge sharing and encouraging public safety organisations to unify data they generate.... and keep things simple! Kelly is an innovative software specialist with 15 years’ experience within Public Safety Technology, including in command and control, call handling, and end to end software solutions from mobile applications, CCTV workflow & digital forensics, digital evidence and cloud technologies, fixed and mobile video, analytics and artificial intelligence. As we move into an IoT, AI & Cloud-powered world, Kelly works closely with digital transformation teams in Public Safety agencies, enabling them to get access to knowledge, innovative use cases and accessible and certified technology that allows them to serve their communities and get them home safe.

WORKSHOP

SPEAKERS

Tina Wallace, Detective Sergeant - Thames Valley Police

Tina Wallace is a Detective Inspector within Thames Valley Police. Having joined TVP in 1997, Tina has spent the majority of her career within the field of surveillance and intelligence led policing within crime and counter terrorism policing.

Tina’s primary role is to manage surveillance and covert tactics for TVP, as well as holds other force responsibilities. These include the tactical lead for Project Vigilant and the force lead for Super Recognisers. Tina is also developing an implementation programme for Live Facial Recognition and Operator Initiated Facial Recognition.

Tina is studying for a Master’s degree in Applied Criminology and Police Management at Cambridge University. The focus of her research is based on the work of Project Vigilant, which is a perpetrator-focussed initiative to tackle sexual predatory behaviour in the night time economy.

Tina received a King’s Police Medal in the 2023/23 New Year’s Honours, which recognises her commitment to covert policing.

Oliver Martin, Honorary Chairman – CCTV User Group

Oliver Martin is Public Space Surveillance Manager in the London Borough of Hackney, managing one of the country’s largest local authority systems and has a wealth of experience in public space CCTV. He has managed surveillance systems in two of London’s busiest boroughs, has been the chair of the London CCTV Managers Group (LCMG) for the past five years, and has worked closely with the Metropolitan Police at a high level.

Oliver is an accomplished speaker and communicator who can talk authoritatively about the operation of public space surveillance systems. He has consistently won high marks from the delegates at our annual conferences for his clear and entertaining speaking style.

As Honorary Chairman, he will be sharing this experience with his peers and promoting the aims of the CCTV User Group to promote best practice and raise standards in public space surveillance.

Dan Noble, Head of Product Strategy – Synergy – Synectics

Dan Noble is a product management professional with over 12 years of experience in the field. As the Head of Product Strategy - Synergy at Synectics, Dan has honed his skills in developing and executing effective product strategies that meet customers’ needs.

He is passionate about leveraging technology to make people’s lives easier. He believes technology can transform how we live and work and is committed to finding innovative solutions that drive positive change.

Dan has facilitated workshops on public space surveillance. Through these workshops, he has helped teams develop new ideas and perspectives on this critical issue, fostering collaboration and creativity.

Ilker Dervish, Managing Director – Comfortzone Ltd & Vice Chairman – CCTV User Group

Ilker Dervish, the MD of Comfort Zone Technology Limited, has been involved in the development, implementation and support of professional Public Space CCTV systems for Local Authorities in the UK and for Government agencies in the Middle East, Africa and Asia for nearly thirty years currently providing a number of end users with public surveillance development strategies, governance and review.

In his role serving as Vice Chairman of the CCTV User Group, Ilker has been involved during the formation of Codes of Practice for Data Protection, the Protection of Freedoms and the ACPO CCTV Strategy.

Ilker participated in several Home Office Surveillance Camera Commissioner’s work streams including those concerned with Automatic Face Recognition systems, Certification & Standards and Horizon Scanning.

He also sits as the End User representative on the CCTV National Strategy Forum.

DAY 1 Tuesday April 18th

AGENDA

slido

Join at slido.com
Enter the event code: #3689171
Enter the passcode: protect2023

08:30 - 09:00	Tea, coffee & pastries	Grand Prix Suite

Served whilst you visit the exhibitors

09:00 - 09:05	Welcome & Introduction	Bentley's Lounge

Peter Webster, Director - CCTV User Group
Mr Oliver Martin, Honorary Chairman – CCTV User Group

09:05 - 09:10	Welcome from our Headline Sponsor	Bentley's Lounge

Martin Bonfield, UK Sales Manager - Synectics

09:10 - 09:40	'Martyn's Law' Update'	Bentley's Lounge

Nick Aldworth, Risk2Resolution

Nick will talk about the latest progress that has been made with Martyns Law, the UK Protect Duty, and will describe how he believes the legal requirements will translate into tangible activities for owners and operators of publicly accessible locations.

09:40 - 10:05	Collaborating for Safer Public Spaces	Bentley's Lounge

Martin Bonfield, UK Sales Manager - Synectics

Martin Bonfield from Synectics will discuss the latest surveillance software tools and technologies. The presentation will share how to collaborate and coordinate with stakeholders in public space surveillance, including law enforcement agencies, public safety officials, and other organisations.

10:05 - 10:30	Project Vigilant - Identification of Predatory Behaviour	Bentley's Lounge

Tina Wallace, Detective Inspector - Covert Operations Manager TVP

Project Vigilant is an initiative that uses a combination of uniformed and plain clothed officers to carry out patrols outside night clubs, bars and pubs, to identify people who may be displaying signs of predatory behaviour, such as sexual harassment, inappropriate touching and loitering.

10:30 - 11:15	Tea and coffee break	Grand Prix Suite

Networking with Exhibitors

11:15 - 11:35	People's behaviour in terrorist attacks - implications for control room response	Bentley's Lounge

Dr Aoife Hunt, Market Leader - Movement Strategies (a GHD Company)

Keeping people safe during emergencies such as terrorist attacks involves changing behaviour as well as providing physical protection. The ways that people behave in emergencies can help or hinder survivability, particularly in crowded buildings where the potential for congestion and crush can be as dangerous as the original threat. For control rooms, understanding these behaviours can improve command and control and help more people to take the right kinds of protective action. In this session, Dr Aoife Hunt will explore the current thinking around responses to hostile threats, debunking myths about crowd behaviour in emergencies and discussing the practical implications for control rooms planning their response to terrorist attacks.

11:35 - 11:55	Information Commissioner's Office – Policy Update	Bentley's Lounge

Steven Wright, Principal Policy Adviser - Regulatory Policy Projects - ICO

The ICO exists to empower you through information. We will provide an updated policy overview for the use of video surveillance technologies, to promote compliance and assist your understanding of the UK GDPR and the Data Protection Act 2018.

11:55 - 12:15	Cloud – The Future of Public Space Security	Bentley's Lounge

Viet Tang, Account Executive for Cloud Services - Genetec

The adoption of Cloud services has become a rapidly growing part of security solutions for organisations. Cloud services can help businesses improve scalability, enhance growth, and accelerate the development of agile deployment.

Whilst SaaS solutions were up until recently, uncharted territory the need for safety in public places means the industry is quickly adapting to implement Cloud solutions.

Viet Tang will be highlighting the evolution of the Cloud, its many benefits as a service, and how migration can leverage public space security systems to become more secure.

12:15 - 13:15	Lunch Break	Grand Prix Suite

Networking with Exhibitors

13:15 - 13:35	What is an ethical integrator?	Bentley's Lounge

Jem Kale, Managing Director - Chroma Vision

An exploration of ethical principles and moral or ethical problems that can arise in our business environment.

The presentation is an interactive discussion session which is looking into the industry's business ethics and seeking out practical improvements to areas such as supply chain, transport, human resource management & recruitment, training/ coaching/mentoring, education, wellbeing & retention, customer care & fair competition and so much more.

13:35 - 14:00	Bridging the Value Gap	Bentley's Lounge

Dougie Loynes, Managing Director, Ridge Park Ltd
Maintenance Contract Monitoring

In most cases the provision of CCTV surveillance is part of a wider security strategy to protect staff, visitors, residents, students, communities and assets, with that strategy also potentially incorporating physical measures, security personnel and a range of technology solutions. Unfortunately, post procurement and contract award the value anticipated often fails to materialise.

Ridge Park explore how organisations can look to bridge that "value gap" and achieve their strategic goals.

14:00 - 14:20	Unifying Critical Evidence in Real-Time with Axon & Fusus	Bentley's Lounge

Kelly Harrison, Solutions Consultant - Axon

Axon, the leading public safety technology company, and Fusus, the first truly interoperable crime centre, have partnered to unify critical evidence inputs, including CCTV, in real time. Learn how Axon and Fusus empower public safety officials with highly-secure evidence collection, ingestion, and management workflows so that law enforcement can act on better information at the right moment. Proper capture and storage of CCTV footage, with robust security protocols and standards, can help resolve crimes faster and keep streets safer.

14:20 - 15:00	Panel Session - 'The Challenges Facing the CCTV Industry Today'	Bentley's Lounge

Question & Delegates Questions with Ilker Dervish, Tina Wallace, Dougie Loynes, Nick Aldworth, Martin Bonfield, Derek Maltby

15:00 - 15:45	Tea and coffee break	Grand Prix Suite

Networking with Exhibitors

15:45 - 16:30	WORKSHOP SESSIONS	
1	**Predatory Behaviour Training for CCTV Operators - Project Vigilant**	Bentley's Lounge

Tina Wallace & Oliver Martin

The science behind the predatory behaviour. How academia helped policing to understand typologies and behaviours.

Case studies and so much more.

2	**Do More With Less**	Syndicate Room Monza

Dan Noble, Head of Product Strategy - Synergy - Synectics

As the landscape of public space surveillance is constantly changing, it is essential to be well-prepared and equipped with the right tools, strategies, and practices to prevent incidents from happening and protect people when an incident unfolds. In this workshop, Dan Noble from Synectics will facilitate discussions on how organisations can do more with less with the use of technology and data. The workshop will also discuss how organisations can better prepare their teams, technology, and processes to mitigate threats.

3	**Contract Management, bridging the value gap**	**Syndicate Room Indianapolis**

Dougie Loynes, Managing Director, Ridge Park Ltd Maintenance Contract Monitoring

Ilker Dervish, Managing Director – Comfortzone Ltd & Vice Chairman – CCTV User Group

In most cases the provision of CCTV surveillance is part of a wider security strategy to protect staff, visitors, residents, students, communities and assets, with that strategy also potentially incorporating physical measures, security personnel and a range of technology solutions. Unfortunately, post procurement and contract award the value anticipated often fails to materialise.

Day 1 Learning Sessions End

19:00 - 20:00	**Pre-dinner drinks reception (smart casual dress)**	**Silverstone Bar**
	Please join us in the Silverstone Bar for refreshments prior to our evening dinner	
20:00	**Networking Dinner & entertainment**	**Bentley's Lounge**

Your Notes

MAKE THE WORLD SEE

milestone

LET'S RETHINK CITY LIVING

CONNECTED VIDEO TECHNOLOGY FOR SAFE CITIES

Discover how video technology can help cities achieve greater safety, mobility and sustainability.

Learn more at:
www.milestonesys.com

Wednesday April 19th

DAY TWO **SPEAKERS**

Oliver Martin, Honorary Chairman – CCTV User Group

Oliver Martin is Public Space Surveillance Manager in the London Borough of Hackney, managing one of the country's largest local authority systems and has a wealth of experience in public space CCTV. He has managed surveillance systems in two of London's busiest boroughs, has been the chair of the London CCTV Managers Group (LCMG) for the past five years, and has worked closely with the Metropolitan Police at a high level.

Oliver is an accomplished speaker and communicator who can talk authoritatively about the operation of public space surveillance systems. He has consistently won high marks from the delegates at our annual conferences for his clear and entertaining speaking style.

As Honorary Chairman, he will be sharing this experience with his peers and promoting the aims of the CCTV User Group to promote best practice and raise standards in public space surveillance.

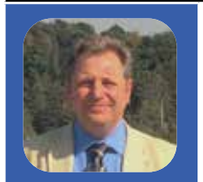
Claire Hunt, Associate Director – Atkins Global

Claire is a passionate advocate for all things security and resilience. She has worked with a number of organisations, across a variety of industries from major events, sports stadia, hospitality venues, CNI sites and major transportation hubs. During her career she has worked extensively across the UK, Europe and the MENA region. Claire has just spent 8 years living and working in the Middle East across Bahrain, the UAE and Saudi Arabia, recently returning to her hometown of London. Her professional background includes the assessment of security risks, implementing security strategies, developing crisis response capability and supporting the recovery of business operations.

Claire's academic background includes a BA in Law & Criminology, an MSc in Security Sector Management and three PG Certificates (Managing Natural Disasters, Crisis Management & Counter Terrorism) from Cranfield University at the UK Defence Academy. She is certified in the Knowledge of Policing from the UK College of Policing as well as holding a Level 5 Certificate in Crisis Management, Corporate Security & Risk, and the Level 6 Diploma in Strategic Risk and Crisis Management with the ISRM.

Claire is currently working towards her professional doctorate, researching crisis decision-making models with the University of Portsmouth and hopes to achieve the DSyRM by 2026.

Christopher Aldous BSc (Hons), CSyP, Director - Design Security Ltd.



Chris established his Company Design Security Ltd in 2011, which is based in South Wales and has extensive experience in assessing security requirements, as well as hands-on experience delivering security design for major projects such as the main stadium for London 2012. Chris subsequently was involved in the security design for a number of the Qatar 2022 world cup stadiums.

Design Security Ltd is a registered Security by Buildings Research Establishment (SABRE) company and offers security services to a wide range of clients.

Chris specialises in protection of crowded spaces, such as Sports Venues, Universities, Hotels and Shopping complexes. Consideration of behavioural aspects, through application of his social and criminological studies enables Chris to implement Crime Prevention Through Environmental Design. This seeks to reduce the occurrence of and impacts of Crime and Anti-Social behaviour and improve the experience for target segment customers.

Chris holds BSc (Hons) in Social Policy and Criminology and is a Chartered Security Professional (CSyP) being accepted onto the register in 2019. Chris is a Security by Buildings Research Establishment (SABRE) accredited professional and assessor and recently helped a large open 'public' space attain the award of 'Excellent'.

Karl Haw, Head of Business Development - Bosch Security and Safety Systems

Bosch is one of the world's leading international providers of technology and services in areas of Mobility, Industrial Technology, Energy & Building Technologies and Consumer Goods. Over the past six years, Bosch has invested more than 27 billion euros in research and development, with an objective to develop innovative, useful and exciting products and solutions to enhance quality of life – technology that is "Invented for life."

Karl Haw is Head of Business Development at Bosch Security & Safety Systems. He is responsible for a team that focus on consultants & end users and helps to support them with predictive, sustainable and trusted technology solutions related to Video Systems.

In addition, Karl participates in a multi-divisional team within the Bosch group that offer connected client solutions from their wider company portfolio and technology.

Karl has worked at Bosch for over 14 years and has a track record within CCTV for over 22 years with previous roles as Business Development Team Manager at Baxall Ltd and Product Manager at Dedicated Micros Ltd.

Wednesday April 19th

DAY TWO **SPEAKERS**

Mike Gillespie, Managing Director - Advent IM

Mike Gillespie – Managing Director and Co-Founder of Advent Im Ltd, Vice President for Strategic Cyberspace and International Studies (Cscis), Cyber Security Advisor to the Uk Surveillance Camera Commissioner

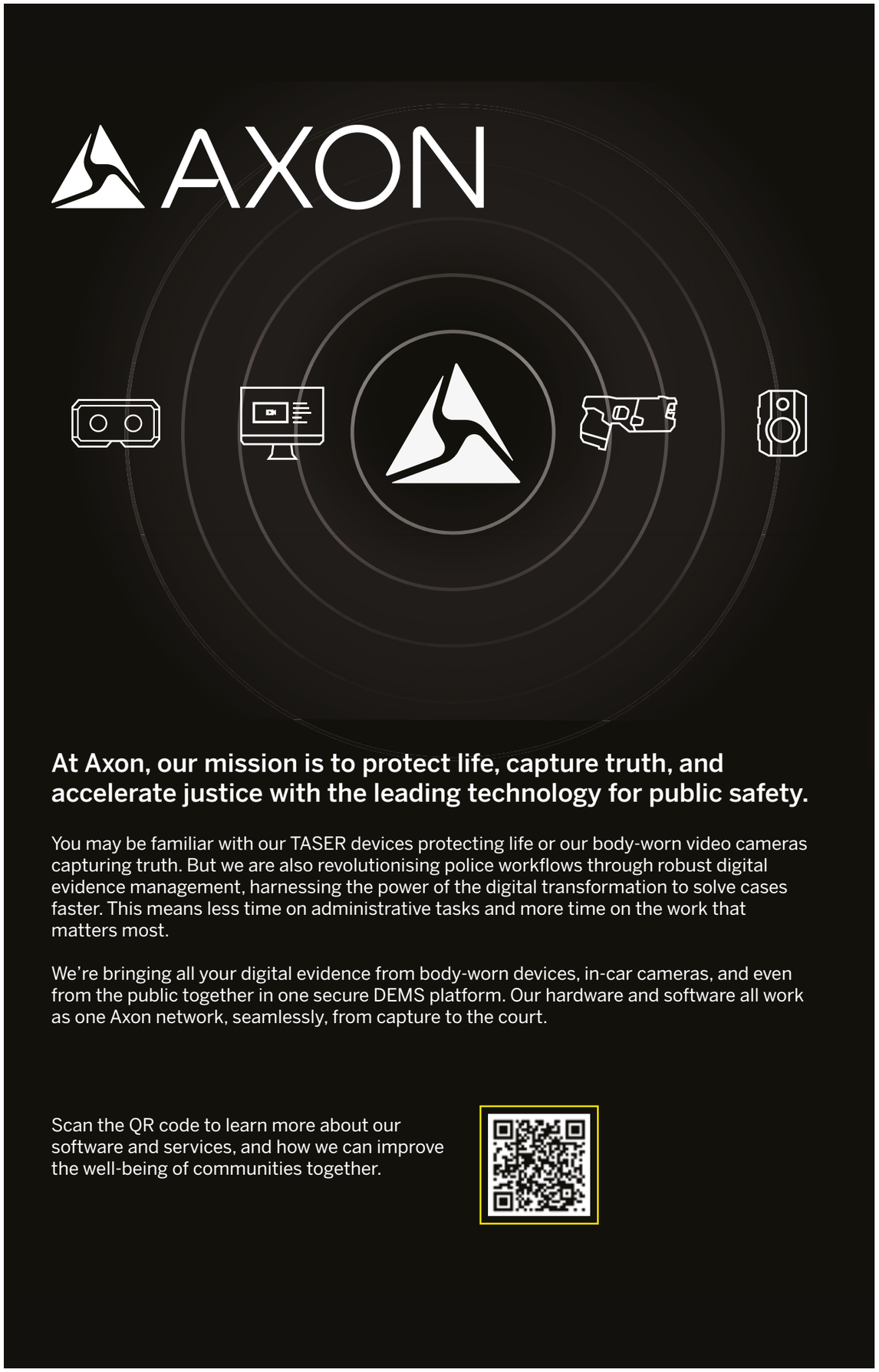
Mike is an experienced, senior information security and data protection practitioner of many years' standing. He is well versed in the threat to organisational information assets. Having been a member of the CSCIS Global Cyber Security Select Committee for some time, he is now the Vice President of C3i Group on cyber security, cybercrime and cyber intelligence. He assists the organisation in continuing to promote thought leadership and awareness to a global audience on the current threats to organisational information assets emanating from cyberspace. Mike serves as a cyber spokesperson for the International Institute of Risk and Safety Management (IIRSM) and also as the Cyber Security lead adviser for the UK Government's Biometric and Surveillance Camera Commissioner. Mike is a retired Director of the Security Institute where he held the portfolio for Cyber Strategy & Research for several years. As a subject matter expert Mike is called upon regularly to speak at events and contribute editorial, including for the BBC and The Sunday Times as well as regular cyber and physical security and technology industry media. He is also part of the editorial board for Professional Security Magazine, a regular speaker at key events such as Security & Policing, IFSEC, SCTX and International Security Expo.

Chris Norton, EMEA Business Consultant - LILIN UK

Chris Norton has been in the security industry since the early 80's, his first position as a projects Engineer with Cardkey systems. From a projects engineer to senior Director and Board positions, Chris has a vary varied and eclectic view across the industry spectrum and has seen many changes through the years.

Managing Director of Northern Computers access control, Managing Director of Senstar UK and global Business Development Director for Qinetiq-Optasense , all senior positions held by Chris in a long and successful career in the security industry. Chris was the Sales Director at Cambridge Neurodynamics that became part of the multi-billion pound Autonomy Group in Cambridge.

Chris is working at LILIN UK to assist with their re-introduction and growth in the EMEA security industry and with the changing times we live in be they technology or political changes, LILIN is showcasing some of its new technology to assist on the ground security and surveillance with advanced technological techniques.



At Axon, our mission is to protect life, capture truth, and accelerate justice with the leading technology for public safety.

You may be familiar with our TASER devices protecting life or our body-worn video cameras capturing truth. But we are also revolutionising police workflows through robust digital evidence management, harnessing the power of the digital transformation to solve cases faster. This means less time on administrative tasks and more time on the work that matters most.

We're bringing all your digital evidence from body-worn devices, in-car cameras, and even from the public together in one secure DEMS platform. Our hardware and software all work as one Axon network, seamlessly, from capture to the court.

Scan the QR code to learn more about our software and services, and how we can improve the well-being of communities together.

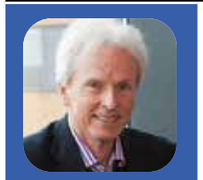
Dennis Cavanagh, Control Centre Operations Manager - Exeter City Council

Dennis is the Exeter City Council control centre Operations manager. Having recently turned 50, he thought now would be the appropriate time to have a mid-life crisis and that crisis manifested itself in a career change. Having spent 20 years working for the Devon and Cornwall Police as a resource despatch officer, he thought he'd apply for a post that he knew very little about as Exeter City Council control centre operations manager.

Mike Neville MCSFS, CEO - Super Recognisers International

Mike Neville MCSFS is the expert on the use of human Super Recognisers to identify offenders and, as a Scotland Yard DCI, he created a forensic-based end to end system to ensure criminals caught on camera were convicted. He also had the world's first conviction from AI pattern recognition software. He is the operational advisor to Prof Kittler and his team.

Professor Josef Kittler FREng – Surrey University



Professor Josef Kittler FREng is a Czech born British scientist at University of Surrey, specialising in pattern recognition and machine intelligence. His work has resulted in the world's first integrated image management database for law enforcement and security.

Ilker Dervish, Managing Director – Comfortzone Ltd & Vice Chairman – CCTV User Group

Ilker Dervish, the MD of Comfort Zone Technology Limited, has been involved in the development, implementation and support of professional Public Space CCTV systems for Local Authorities in the UK and for Government agencies in the Middle East, Africa and Asia for nearly thirty years currently providing a number of end users with public surveillance development strategies, governance and review.

In his role serving as Vice Chairman of the CCTV User Group, Ilker has been involved during the formation of Codes of Practice for Data Protection, the Protection of Freedoms and the ACPO CCTV Strategy.

Ilker participated in several Home Office Surveillance Camera Commissioner's work streams including those concerned with Automatic Face Recognition systems, Certification & Standards and Horizon Scanning.

He also sits as the End User representative on the CCTV National Strategy Forum.

DAY 2

Wednesday April 19th AGENDA

slido

Join at slido.com
Enter the event code: #3689171
Enter the passcode: protect2023

08:30 - 09:00	Tea, coffee & pastries	Grand Prix Suite
	Served whilst you visit the exhibitors	
09:00 - 09:05	Welcome to the last day of the event	Bentley's Lounge
	Oliver Martin, Honorary Chairman – CCTV User Group	
09:05 - 09:30	Resilient Spaces On Our Streets	Bentley's Lounge
	Claire Hunt, Associate Director - Atkins Global	
	Following in the spirit of the theme of the event for the CCTV User Group in 2023 "Safer Streets: Protect & Deter", this talk would seek to provide delegates with an examination of the importance of resilience within public spaces. Within the new Protect Duty legislation, there is a need for those managing such public spaces to understand the Protect Duty holistically, to incorporate the requirements for a resilient space within both design, and the ability to effectively respond and recover when the worst happens in our public spaces. The talk will examine this by overviewing the resilience concept and how it is applicable to public spaces. This will overview the need for, and the requirements of: A holistic Crisis Management Framework, incorporating the need to understand and escalate across incident, emergency and crisis response capability. The importance of the implementation of contingency and continuity measures, and how a Business Continuity Management System can support an organisation to better recover from disruption.	
09:30 - 10:00	Never Forget The 'Grey Space'	Bentley's Lounge
	Christopher Aldous, Director - Design Security Ltd.	
	Chris aims to provide an overview of the impending Protect Duty and highlight areas of complexity when considering who owns the risk and could be impacted in relation to the Grey space around a venue. Chris will then highlight physical measures deployed can or cannot do.	
10:00 - 10:45	Tea and coffee break	Grand Prix Suite
	Networking with Exhibitors	
10:45 - 11:05	Innovations for Safer Streets	Bentley's Lounge
	Karl Haw, Head of Business Development - Bosch Security and Safety Systems	
	Implementing innovative AI Video technology to support operators and managers to identify threats and improve safety, including Cloud Based Alarm verification. Also technology to provide motion optimized images without blur and motion artefacts to help see the details that matter in a scene.	
11:05 - 11:30	Preventing Cyber Intrusion Of Your CCTV System	Bentley's Lounge
	Mike Gillespie, Managing Director - Advent IM	
	CCTV stopped being Closed Circuit some time back. Systems are getting smarter all the time, but is the way we manage and maintain them matching up? Cybercriminals are growing increasingly sophisticated, our understanding of their capabilities, and our defences against them needs to be sophisticated too. Video Surveillance Systems are increasingly offering attackers a convenient platform, and in many cases enabling a bridgehead from which to launch further attacks on systems, exploiting them and in many cases, stealing sensitive personal and corporate data assets. Protecting these systems as corporate IT assets is more critical than ever before.	
11:30 - 11:50	Lilin UK NDAA and FCC products and solutions	Bentley's Lounge
	Chris Norton, EMEA Business Consultant - Lilin UK	
	Lilin UK NDAA and FCC products and solutions	

11:50 - 12:10	**From rags to riches and capture**	**Bentley's Lounge**
	Dennis Cavanagh, Control Centre Operations Manager – Exeter City Council A brief history of the Exeter City Council CCTV control room, from discussions of closure and a city centre murder to reinvestment & immediate results.	
12:10 - 12:30	**The Latest Advances in Artificial Intelligence to Identify Offenders**	**Bentley's Lounge**
	Mike Neville, CEO – Super Recognisers International & Prof. Josef Kittler - Surrey University Human faces in CCTV footage are very difficult to analyse automatically because of the limited resolution, the challenging pose and illumination. The recently completed project funded by the Engineering and Physical Sciences Research Council at the University of Surrey addressed the problem of unconstrained face recognition and soft biometrics. The talk will discuss the research results achieved by the project, which are now commercialised by the University of Surrey spinout, Sensus Futuris. One of the examples is an AI powered image database search system called CAPTURE. It integrates advances in facial recognition, pattern recognition and other Artificial Intelligence algorithms to identify CCTV images and link offenders to multiple crimes. The talk will present CAPTURE its potential benefits. The importance of human intervention in accordance with the law will also be emphasised and the in-built control mechanisms described.	
12:30 - 12:45	**Workshop Session Facilitators Feedback (3 x 5mins)**	**Bentley's Lounge**
	Ilker Dervish, Managing Director – Comfortzone Ltd & Vice Chairman – CCTV User Group	
12:45 - 13:00	**Conference Roundup**	**Bentley's Lounge**
	Oliver Martin, Honorary Chairman – CCTV User Group	
13:00 - 13:05	**Close**	**Bentley's Lounge**
	Peter Webster, Director – CCTV User Group	
Day 2 Learning Sessions End		
13:05 - 14:00	**Closing Lunch with Exhibitors**	**Grand Prix Suite**

DATA PRIVACY ADVISORY SERVICE

WE ARE AN INTERNATIONAL BOUTIQUE DATA PROTECTION CONSULTANCY

DATA PRIVACY AND INFORMATION SECURITY CONSULTANCY AND TRAINING – EASY TO UNDERSTAND, CONSISTENTLY PRAGMATIC AND CONTINUALLY EXCEEDING EXPECTATIONS.

GET IN TOUCH

T: 0203 3013384
E: info@dataprivacyadvisory.com

www.dataprivacyadvisory.com

SAFER STREETS

PROTECT & DETER 2023

CCTV Conference & Security Showcase Exhibition

CCTV CONFERENCE & SECURITY EXHIBITION 2023

16 Command Rooms

17 SSAIB

18 Vuwall

19 Winsted

20 Bosch

21 Videosoft Global

22 AXON

23 Hanwha Vision

24 DPAS

EXIT

Entrance

15 Veracity UK

13 & 14 Chroma Vision

30 WCCTV

29 Hikvision

28 Synectics

Food & Beverage

Food & Beverage

27 DSSL

25 Custom Consoles Ltd

26 Facitdata

1 LILIN UK

2 Milestone Systems

12 Redvision

3 Dahua Technology

10 & 11 Weytec

9 B-Tech AV Mounts

8 Dallmeier

7 Genetec

6 360 Vision

5 DSTL/ DASA

4 CCTV User Group

Invented for life

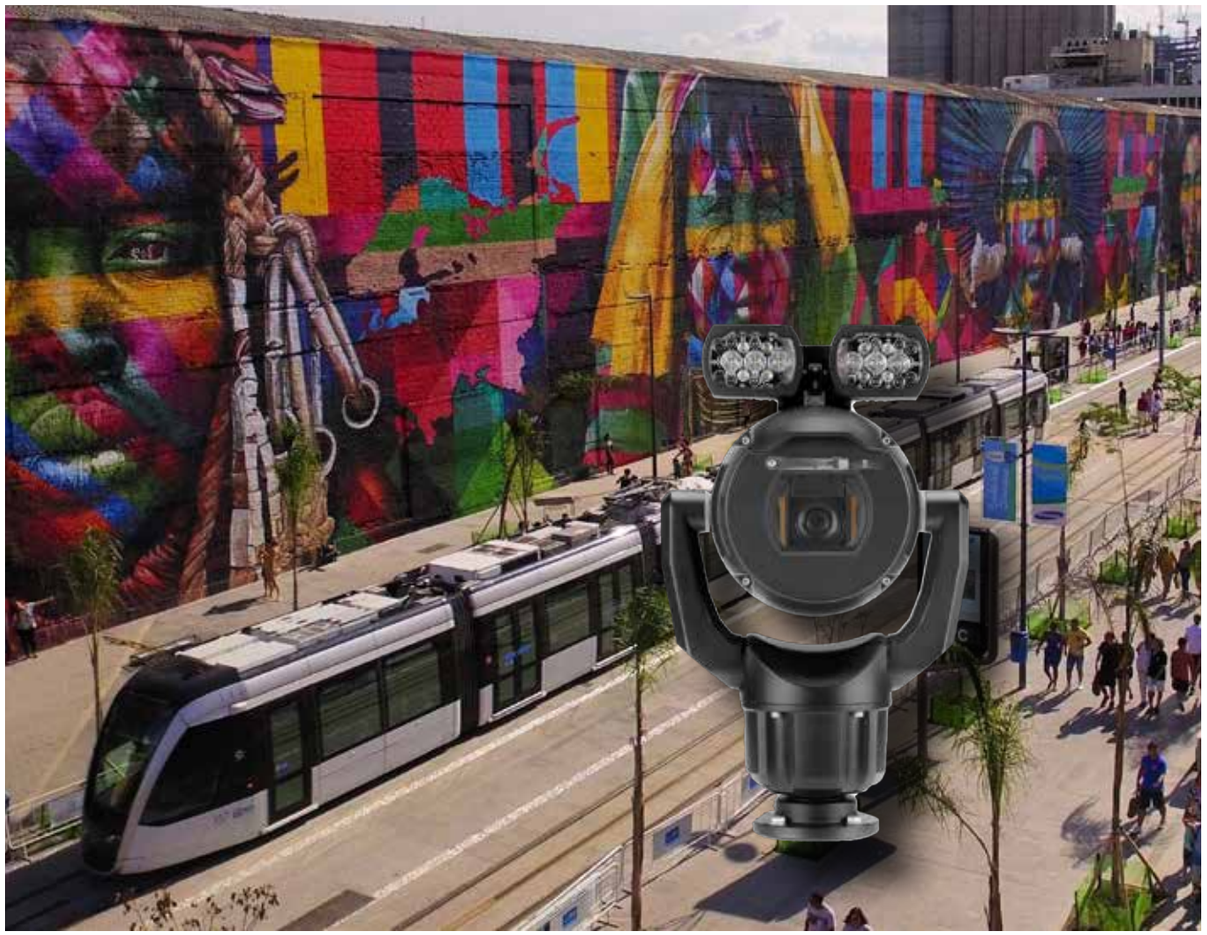
BOSCH

MIC IP Starlight 7100i

Make more out of your surveillance system with AI driven Video Analytics.

Bosch offers a range of IP video surveillance solutions for efficiently monitoring public areas in cities. Our Video Analytics solutions enable faster detection of events whilst providing valuable insights such as parking occupancy, people counting and automatic classification of vehicle types. Ultimately we want to give users the power to predict, so they know what's next.

Read more on boschsecurity.com



boschsecurity.com | Tel: 0330 1239979 **| Email:** security.systems@uk.bosch.com

EXHIBITORS

LILIN UK — Stand No. 1

All LILIN products are designed, developed, and manufactured at our Taiwanese Head Office- and have been since we were established over 40 years ago. We're proud to offer a full range of NDAA-compliant products, from cameras to multi-site VMS projects, in 1080P to 4K resolution, including specialist ranges spanning NEMA 4X and Marine Grade stainless steel domes to the latest Edge AI cameras.

Merit LILIN UK was established in Milton Keynes in 1999, intended to act as the European hub for the company providing stock, distribution and support. Our custom-built building includes a 24,000-square-foot warehouse, allowing us to provide next-day delivery for mainland UK orders and consignments to Europe.

Our dedicated demonstration facility provides an ideal location for client specification meetings and our fully equipped training room can be booked out for individual sessions with our product and sales managers. Our UK technical department provides unrivalled support within the industry and a quick turnaround on our in-house product repairs, reflecting our commitment to excellence in customer service and experience.

LILIN advocate for strong cyber-security policies and have partnered with companies including Deloitte to develop a rigorous, continual testing process, which allows us to provide our customers with the comfort of knowing their surveillance system is secure.

Your Notes

Milestone Systems — Stand No. 2

Milestone Systems is a leading provider of open platform video management software.

Based on an open platform, our video management software enables integration with the industry's widest choice in cameras and best-in-class business solutions and together with our partner community, we empower our customers to get more from video technology.

Choosing XProtect® as your foundation means choosing a VMS developed by innovative surveillance experts who work to solve the challenges you have today and in the future. With 20+ years on the market, XProtect has proven to be the right answer for more than 500,000 customer sites worldwide.

We understand that there's no one-size-fits-all when it comes to video surveillance, and we know that every operation is different. That's why we took an open platform approach when we designed XProtect.

XProtect's open platform architecture fosters an ever-expanding community of camera manufacturers, application providers and software developers, all working to create integrations and extensions to XProtect. Building your video installation on XProtect gives you the opportunity to leverage this community and its thousands of integrated solutions to add additional value and capabilities to your solution.

With Milestone's open platform, the possibilities are endless. Once you choose the Milestone platform, you're free to customize your solution with the cameras, storage, add-ons and services that best fit your business.

Dahua Technology — Stand No. 3

Dahua Technology is a world-leading, independent video-centric smart IoT solutions and service provider, creating advanced security solutions for transportation, education, city surveillance, retail and commercial markets. Dahua Technology UK & Ireland together with its distribution partners serve a growing network of integrators and installers with complete system solutions encompassing cameras, control equipment, recording, video walls, software and accessories.

CCTV User Group Event organisers — Stand No. 4

We are the Voice of Public Space Surveillance

Leading, Developing, Creating - Working for all of our Members

- A highly experienced and professional UK based national Membership organisation for all CCTV Users.
- Providing advice and guidance that is relevant and available to all including tp UK local government, business and domestic surveillance
- Influencing & shaping the UK CCTV discussion, the development of new standards, policies & procedures
- We are able to assist those who are new to the world of CCTV so that they can operate to the highest standards
- By becoming a Member you will be joining hundreds of CCTV professionals who are highly experienced in their profession

Join the CCTV User Group today and, as a member, we will help you with everything you need to operate in a compliant, professional & ethical manner. As a business, we will help to promote and support you through our huge network of contacts.

Your Notes

DASA

Stand No. 5

Defence and Security Accelerator

DASA finds and funds exploitable innovation to support UK defence and security quickly and effectively, and support UK prosperity. Our vision is for the UK to have strategic advantage through the most innovative defence and security capabilities in the world. We achieve this by welcoming ideas from innovators small and large, providing support to those who have not previously worked with Government.

360 Vision Technology

Stand No. 6

Now in its 21st year, 360 Vision Technology has built a solid reputation for the design and manufacture of a range of innovative and robust CCTV surveillance camera solutions as well as unique LED illumination in both infra red and white light options.

Built in the UK and supported by first class customer service, 360 Vision Technology's analogue, HD IP, Stainless Steel, Thermal, Cellular Transmission and Radar controlled CCTV surveillance cameras are designed to suit a broad range of general and harsh environment applications across many market sectors, such as Local Government, Critical National Infrastructure, Defence, Transportation, Construction and so on. In fact, for any application that requires reliable high performance rugged surveillance solutions, 360 Vision Technology are a premier choice.

The industry leading **Predator** and **Invictus** cameras, are now in their 3rd Generation, and recognised as the optimum solution for the rigors and demands of Public Space surveillance, making them the preferred choice of Local Authorities.

Our ultra-low automated power consumption, supported by Elexon specific charge codes, plus features such as **Base Scan on Impact** (BSI) as part of the cameras automatic **Attack Detect** capability and just two of many key reasons for selecting our products for such applications.

We look forward to seeing you at our stand to show you some of our latest collaborations and product innovations.

VuWall
Control what you see.

SIMPLE
FLEXIBLE
SCALABLE

Bringing
Innovation
TO CONTROL ROOMS

Visualization Solutions
for Video Wall Management
from any source type to any display

Combine multiple source formats

Easy drag-and-drop
No programming

24/7
Reliability

Third-party
interoperability

Learn More
Request a demo today!

INTEGRATION PARTNERS

advancis AXIS COMMUNICATIONS Genetec milestone SYNECTICS

+44 7576 009797 | vuwall.com | sales@vuwall.com

Genetec

Stand No. 7

Genetec Inc. is an innovative technology company with a broad solutions portfolio that encompasses security, intelligence, and operations. The company offers innovative, connected solutions that go beyond security to provide operational insights that allow users to improve their business and environment. Founded in 1997 with a vision to build a physical security system that offered more scalability, flexibility, and ease of use than anything else on the market – the company launched its first IP-based video surveillance system, Omnicast™.

As the need for interoperation with security systems grew, Genetec responded with their flagship product, Genetec™ Security Center. This open-architecture physical security platform with built-in privacy and cybersecurity measures, unifies IP-based video surveillance, access control, automatic license plate recognition (ALPR), communications, and analytics. Security Center delivers a cohesive operating picture through modules that were built as one system. As this unified platform gained traction and the technology landscape began to change, new opportunities led Genetec to create Stratocast™, a cloud-based video surveillance solution. Genetec also develops cloud services designed to improve security and contribute new levels of operational intelligence for governments, enterprises, transport, and the communities in which we live.

The company approaches technology development with curiosity and creativity, while it builds products with privacy and cybersecurity in mind from the start. Headquartered in Montréal, Canada, Genetec has offices around the world, including Mexico City, Sao Paolo, Dusseldorf, Austria, Paris, London, Dubai, Tokyo, and Singapore. In addition, Genetec serves its global customers via an extensive network of resellers, integrators, certified channel partners, and consultants in over 159 countries.

Dallmeier

Stand No. 8

Dallmeier: Turn images into assets. With pioneering video technology from Germany.

In 1984, Dieter Dallmeier founded what is now Dallmeier electronic – not in the proverbial garage, but in a garden shed in Regensburg, Germany. Today, the company, which can justifiably call itself a hidden champion for video information technology "Made in Germany", has several hundred employees worldwide, more than 250 of them at the company headquarters in the centre of Regensburg alone.

Our customers: From commercial enterprises to World Cup stadiums

Dallmeier's camera, recording, software, and analysis solutions optimise security and processes for B2B end customers in a wide range of industries in over 60 countries. The focus is on users from the casino, smart city, airports, logistics, stadiums, and industrial sectors. But also, banks, critical infrastructure facilities as well as medium-sized companies from all sectors.

Low total cost of ownership "Made in Germany"

With pioneering innovations, Dallmeier has succeeded time and again in placing itself at the forefront of technology: From the world's first digital image storage system with motion analysis in 1992, the patented "multifocal sensor technology" Panomera® with its "Mountera®" mounting system, to the latest Domera® camera family, which allows up to 300 camera variants with only 18 components. These and many other innovations provide real, tangible customer benefits. And with a low Total Cost of Ownership (TCO) and a high Return on Investment (ROI) they can easily compete with systems produced and supplied from low-wage countries.

Cybersecurity, data protection and ethical responsibility through maximum vertical integration

With 100% "Made in Germany", we also guarantee our customers the highest standards in data protection, cybersecurity, and ethical responsibility. With high quality and short supply chains, we also ensure – almost incidentally – sustainability and environmental protection. From our prestigious headquarters in the centre of Regensburg, Dallmeier not only carries out its own research and development but also the complete manufacturing process – from component to product to solution.

B-Tech — Stand No. 9

Established in 1972, B-Tech AV Mounts is an industry-leading brand of AV mounting solutions recognised worldwide for their reliability, robustness and ease of installation.

B-Tech AV mounts will be exhibiting products tailored to the security market at 'Safer Streets- Protect and Deter 2023' , including a new range of CCTV camera mounting solutions

www.btechavmounts.com

Weytec — Stand No. 10 & 11

With WEYTEC you finally have freedom of design. There is only one mouse and one keyboard at each workplace, but any number of screens. Noisy, heat-generating computers are relocated to a separate system room. Employee's access and control sources, systems and content simultaneously. That's individual freedom at the workplace.

Redvision — Stand No. 12

Industry experts in rugged PTZ and static cameras, with over 20 years of UK design and manufacturing experience, Redvision provide CCTV solutions centred around quality. All supplied with excellent, reliable and solid UK-based technical support.

The X-SERIES™ rugged PTZ camera range, launched in 2011, is now the recognised leader in local authority, industrial and public space, CCTV applications.

Newly released to market, the CCTV Hub™ rugged 4G camera station offers complete flexibility for re-deployable CCTV applications. Providing power and connectivity for four ONVIF compliant CCTV cameras, with up to 12TB local recording, the Hub™ enables a fully functional, rapid deployable CCTV system, ideally suited for local authority.

The Redvision team has unprecedented security industry knowledge and experience. Several staff members have worked in the CCTV industry for many years. We understand CCTV products; where and how they are used; the technologies available to maximise performance; and how rugged PTZ dome cameras integrate within wider security systems.

Chroma Vision — Stand No. 13 & 14

Chroma Vision is an ethical integrator which designs, installs and maintains surveillance cameras, ANPR, access control, door entry, intercom, video transmission, intruder alarms and fibre network including relevant civil works.

Chroma Vision was established by the late John Baldwin in 2001 to address the identified needs specifically for public space CCTV used by local, police, health, UK defence and education authorities. This has proven to be a very successful formula growing from 2 customers in 2001 to more than 100 customers today.

We are an independent SME and our 'partnership' approach ensures that our customers continuously have their systems effectively and efficiently designed, maintained and developed, as well as receiving consistent support in understanding the technology, the opportunities, threats, and development routes that affect them. We also enable our customers to commercialise their network.

Value for money system and infrastructural management with an advanced customer care-oriented approach is our operating model. This is an approach with Chroma Vision's hybrid engineering team that supports their system day in day out, non-reliant upon a typical salesperson to communicate with customers.

Veracity UK — Stand No. 15

Veracity manufactures an extensive portfolio of IP video surveillance products for IP transmission, video storage, video wall display controllers and integrated security management software for 360º situational awareness.

Based in the UK with offices in the USA, Middle East, India and South East Asia and distribution in over 50 countries, Veracity sets the international benchmark for connectivity products for IP cameras. Its wide range of security systems protects strategic Critical National Infrastructure sites, including military bases, power and water utilities, transportation hubs, stadiums and prisons, with a growing presence in safe-city systems.

www.veracityglobal.com

Command Rooms

Stand No. 16

Command Rooms is a software development house designed to create plugin's, integrations and APIs to bring systems together working as one. We specialise in Artificial Intelligence (AI) technology to create automated workflows based on live AI events and analysis. Our solutions can be used in many verticals, like retail, security, public space, government, and military by using AI to prevent, deter and respond to security threats of varying magnitude. In today's ever evolving and complex world, quick and accurate decision-making in command and control centres is critical.

With our technology and understanding of the market's we have the potential to revolutionise the way businesses operate, by providing real-time insights into data, automating tasks, streamlining workflows, integrations and APIs. Our products and APIs use advanced algorithms and machine learning to analyse data from all sources, such as CCTV IP cameras and point-of- sale and external data points.

Thank you for visiting the Command Rooms booth at the 'Protect and Deter 2023' conference. If you're interested in learning more about our AI technology for retail security and data analysis, be sure to speak to one of our representatives. As retailers face ever-increasing challenges in protecting their stores and merchandise, we look forward to helping you protect your business!

SSAIB

Stand No. 17

SSAIB – The Inspectorate for the Professional

The SSAIB is the inspectorate for the professional, providing organisations certification for security systems and services, fire detection and alarm systems, security services and monitoring.

SSAIB is a Security Industry Authority (SIA) approved certification body - in respect of the SIA Approved Contractors Scheme - that operates within the UK, we also offer certification against the Camera Surveillance Commissioners Code of Practice Scheme.

Visit www.ssaib.org for further details on certification with the SSAIB and how it benefits specifiers and end users who use their services.

dssl group
INTEGRATED SECURITY SYSTEMS

CCTV
ACCESS CONTROL
DOOR ENTRY
WIRELESS NETWORKS
GATES & BARRIERS
WARDEN & NURSE CALL
AUTO DOORS
CONTROL ROOM

Scan me!
www.dssl.co.uk

@dsslgroup

VuWall — Stand No.18

VuWall develops solutions to easily manage visual information on video walls and displays throughout facilities. Their solutions increase productivity and enhance visualization experiences in control rooms and corporate workspaces. VuWall provides a complete ecosystem of visualization solutions including video wall processors, encoders, and decoders — all managed by their unique TRx Centralized Software Platform. TRx bridges AV, IT, and IP systems ensuring interoperability and ease of use, simplifying AV-over-IP deployments in professional and mission-critical environments. VuWall solutions deliver the most effective distribution of visual information from any source to any display. Their interoperable and hybrid approach offers organizations the most flexible and scalable solution, reducing integration time and improving operational efficiency. VuWall's award-winning visualization solutions are installed in the world's most prestigious Fortune 500 companies' control rooms, government agencies and corporations, in more than 45 countries.

Winsted — Stand No. 19

Winsted's comprehensive range of ergonomic consoles, command desks and workstations offer solutions to meet the demands of any control room operation.

Winsted offer a service which tailors to your specific needs. Whether you need to remodel and optimise your current control room, consolidate operations, or build a new control room - Winsted have the right solution for you!

Contact Winsted for a FREE design package.

Bosch Security Systems — Stand No. 20

Bosch Security and Safety Systems Bosch empowers you to build a safer, more secure and enjoyable world.

Protecting lives, buildings and assets is our aim. Our customizable solutions comprise video surveillance, public address and voice evacuation systems as well as management systems. We are unique in being a true one-stop-shop for any building technology application. Professional audio and conference systems for communication of voice, sound and music complete the range.

We are dedicated to innovating security where you need it most. We constantly push the boundaries of technology to develop intelligent solutions that reach further than today's security demands and deliver clear business advantages beyond security. We believe that the logical next-step for security is to enable customers to start re-purposing the huge amounts of video data. The ability to interpret video data directly at source helps to substantially improve levels of security, as well as offering clear business advantages.

Videosoft Global — Stand No. 21

Videosoft are experts in the compression and transmission of live video, with software and hardware solutions designed for bandwidth-efficient video streaming in the CCTV, IoT, Covert and tactical video surveillance arenas.

The Videosoft range includes easy to use components and complete units for the setup and operation of secure, live video, audio and data streams for viewing, control, and processing in real-time.

Simplicity is at the heart of the Videosoft philosophy. Set up and operation is easy, saving time, effort, and resources, enabling you to focus on the operation at hand rather than struggle with technology.

Videosoft's new Rapid Deployment Solutions bring AI live video from the street to your control room in one straightforward solution.

If you want to efficiently, reliably, and securely transmit live video from easily deployed and maintained cameras using cellular or wireless networks, talk to Andy Stocker on stand 21.

AXON — Stand No. 22

At Axon, our mission is to protect life, capture truth, and accelerate justice with the leading technology for public safety. You may be familiar with our TASER devices protecting life or our body-worn video cameras capturing truth. But we are also revolutionising police workflows through robust, highly-secure digital evidence management, harnessing the power of the digital transformation to solve cases faster. We bring digital evidence from body-worn devices, in-car cameras, CCTV and even from the public together in one secure DEMS platform.

We are partnering with Fusus, who provide a real-time crime centre solution that integrates our technology with police data and CCTV feeds from public and private cameras to create a unified operational picture for first responders. Through these streamlined workflows, we seek to provide public safety agencies better situational awareness for more informed real-time responses and efficient crime-solving.

Hanwha Vision — Stand No. 23

Hanwha Techwin Europe, formerly Samsung Techwin Europe, offers robust and reliable video surveillance products designed to meet the current and future needs of security professionals. Our cameras, video recorders and other IP network devices are built to exacting standards which reflect our heritage of precision engineering.

Our world-class imaging technology is now applied to more diverse business areas including access control and intrusion alarm. We also provide network control systems for the security market, equipped with world-class security cameras and image storage devices, and one-stop security solutions.

We provide a full spectrum of products and solutions for city surveillance, retail, transport, banking and homes, ensuring customers' 24/7 safety regardless of place.

We have established a global force with five branches, 17 offices and more than 5,000 worldwide eco-partners. These combined networks enable us to advance towards becoming the world's best 'Total security solutions provider'.

www.hanwha-security.eu

DPAS — Stand No. 24

DPAS is an international data protection consultancy providing organisations with expert advice, accredited training, and support that is required to navigate the complex landscape of data protection law and information security.

Our clients choose us because we provide easy to understand services that are always available, consistently pragmatic, and continually exceed expectations.

Our clients include NHS Trusts, Councils, Local Governments, household-name retail companies, FTSE-100s, Financial Services, insurance, recruitment, schools, MATs, and many more organisations.

Custom Consoles — Stand No. 25

Custom Consoles designs and manufactures project-specific and modular broadcast, process-control and security furniture. Its product range includes motorised and fixed-height desks and equipment housings. Custom Consoles operates from a UK-based production facility equipped with 3D-CAD facilities and computer-controlled cutting machinery. These provide the dual benefits of precise quality control and prompt delivery. Custom Consoles' clients include governmental and corporate organisations in Europe, the Middle East, Asia and Australasia. Making its first UK trade show appearance at Protect & Deter 2023 is MDesk-Technical HA, a heavy-duty workstation which can be adjusted in height from 66 cm to 125 cm above floor level.

Facit — Stand No. 26

Facit is an AI based technology company which enables businesses to be comply with confidence through our simple, cutting-edge video redaction software Identity Cloak.

We are trusted by businesses such NHS Trusts, retailers, local government, education establishments and more across the UK and worldwide. We provide customers with an on-premises solution which is completely secure, has a simple user interface and is easy to deploy – you will have full control over your video redaction requirements and have the confidence to fully comply with DSARs and privacy laws. Plus ,our software will save you time – with Identity Cloak you can redact a one minute video in just 8 minutes – from upload to export.

DSSL Group — Stand No. 27

DSSL Group is a family-run security solutions integrator. Our services include bespoke designs for security installations, tailored planned maintenance that suits your system and reactive repair for all types of security systems across the UK.

DSSL Founder Dave Stephens launched the company in 1998, fast forward to 2009 and DSSL Group was formed. DSSL Group is a family-run business with Dave's eldest son Aaron Stephens as group managing director with his two brothers alongside him on the board of directors, also working within our engineering teams. The family ethos is carried throughout all parts of the business from clients to staff members, we ensure all employees feel as though they are part of the DSSL family.

DSSL are specialists in (but not limited to) local authority systems and housing associations. Here at DSSL Group, we believe that young people are the future which is why we actively launch apprenticeship schemes throughout the areas we work in.

Our goal is to offer a strong career path to residents allowing them to have the opportunity to offer services to their local community and help increase public safety. In addition to this, we also offer our own in house training scheme to all DSSL Group staff members via the DSSL Academy.

Throughout the past few years, our small family business has begun to grow, we have recently upgraded over 20 town centre CCTV systems and attended over 6,000 call-outs in the past year.

Synectics

Stand No. 28

Synectics is a leader in advanced security and surveillance systems that help protect people, property, communities, and assets around the world.

Our surveillance and security solutions support and enable those responsible for making cities safer and smarter. Our security and surveillance software platform, Synergy, is resilient, reliable, highly scalable and user-friendly, which ensures you see the information that matters to protect people, secure assets, and improve efficiencies.

We have a deep and unique understanding of our customers' issues and challenges. We draw on this to create solutions they can rely on entirely – giving them peace of mind by securing the assets, people, and livelihoods they are responsible for protecting. We have built an enduring reputation for our problem-solving expertise, technical excellence, and commitment to delivering for our customers.

Hikvision

Stand No. 29

Hikvision is the world's leading provider of innovative security products and solutions. The company advances core technologies of audio and video encoding, video image processing, as well as forward-looking technologies such as deep learning.

Visit us at www.hikvision.com/uk

WCCTV

Stand No. 30

WCCTV is the UK's leading provider of redeployable CCTV to the UK's Police and Local Authorities.

Our marketing leading cameras are ideal for temporary, mobile or semi-permanent applications and help catch or deter crimes such as anti-social behaviour, vandalism or Fly-Tipping.

Redeployable CCTV cameras can be quickly deployed to target specific hot-spot areas with the flexibility of moving them to new locations should new surveillance priorities emerge.

Since 2001, WCCTV has led the market in terms of the number of systems active nationwide, technological developments and a commitment to outstanding customer support.

Our experience and knowledge, gained over 20 years of working directly with the public sector make us the ideal partner for your monitoring, safety, surveillance and security applications.

Unified security, unlimited possibilities.

Securing your organization requires more than video surveillance. To be successful, you need access control, intercom, analytics, and other systems too. This is why our Security Center platform excels. It delivers a cohesive operating picture through modules that were built as one system. So, whether you're securing an airport, a parking structure, a multi-site enterprise, public transit, or an entire city, you can access all the information you need in one place.

Genetec

Genetec Security Center.

To learn about the benefits of unifying your security operations visit genetec.com

DELEGATE LIST

Adrian Kirk	Strategic Accounts Director	360 Vision Technology
Tony Holloway	Business Development Manager	360 Vision Technology
Mike Gillespie	Managing Director	Advent IM Ltd.
Claire Hunt	Associate Director, Physical Security & Resilience, Infrastructure	Atkins Global
Keith Askham	Associate	Atkins Global
Kelly Harrison	Solutions Consultant	AXON
Oli Galway	Director of Sales Engineering;	AXON
Ben Church	Citywatch Supervisor	Balfour Beatty Living Places
Richard Crossland	CCTV Manager	Basildon Borough Council
Adnan Abid	Business Development Manager	Bosch Security and Safety Systems
Karl Haw	Head of Business Development	Bosch Security and Safety Systems
Daniel Cannon	Community Safety & CCTV Manager	Brentwood Borough Council
Jonathan Bowtle	Transport Control Manager	Brighton & Hove County Council
Rodger Parr	Transport Enforcement Team Leader	Brighton & Hove County Council
Gareth Mills	Operations Centre Manager	Bristol City Council
Robb Eldridge	General Manager	Broadland Guards
Matthew Nixon	Key Account Manager	B-Tech AV Mounts
Aled Jones	Senior Engineer	CCTV Services Ltd.
Mike Jones	Managing Director	CCTV Services Ltd.
Steffan Jones	Operations Manager	CCTV Services Ltd.
Chris Wood	Engineering Director	Chroma Vision Ltd.
Jem Kale	Managing Director	Chroma Vision Ltd.
Richard Aisthorpe	Engineering Director	Chroma Vision Ltd.
Graham Brown	Consultant	Cognetix
Steve Hatton	Consultant	Cognetix
Wayne Powell	Monitoring & Response Service Development & Operations Manager (Helpline & CCTV)	Colchester Amphora
Adam Parsonson-Smith	Director	Command Rooms
Ben Watson	Technical Service Manager	Command Rooms
Emi Roberti	Director	Command Rooms
Emma Dowell	CCTV Manager	Conwy County Borough Council
Gary Fuller	Sales Manager	Custom Consoles Ltd.
Neil Reed	Managing Director	Custom Consoles Ltd.
Mark Massie	Sales Director	Dahua Technology UK & Ireland
Michael Lawrence	Marketing Director	Dahua Technology UK & Ireland
Ashley Walker	Project Sales Manager	Dallmeier
Jason Piggott	UK Sales Manager	Dallmeier

Dahua Technology is a world-leading, video-centric smart IoT solutions and service provider, creating advanced security solutions for end-users operating in transportation, education, city surveillance, retail and commercial markets worldwide.

With offices in Maidenhead and Leeds, Dahua Technology UK & Ireland, together with its distribution partners, serves an ever-growing network of integrators and installers with complete end-to-end system solutions encompassing cameras, control equipment, recording, video walls, software and accessories. Full UK-based technical support and training are available with regular courses throughout the year at various locations across the UK and Ireland.

22,000+
Employees

$4.98 Billion
Total sales in 2021

90+
Employees in UK & Ireland

10%
of annual turnover invested in R&D

180
Distribution coverage (Number of countries)

6000+
Engineers in R&D

Dahua UK & Ireland
Quantum House, 60 Norden Road,
Maidenhead, Berkshire, SL6 4AY
Tel: +44 (0) 1628 200880
sales.uk@dahuatech.com
support.uk@dahuahelp.com

For more information:
Visit **dahuasecurity.com/uk**
or scan the QR code:

alhua TECHNOLOGY | DAHUA TECHNOLOGY

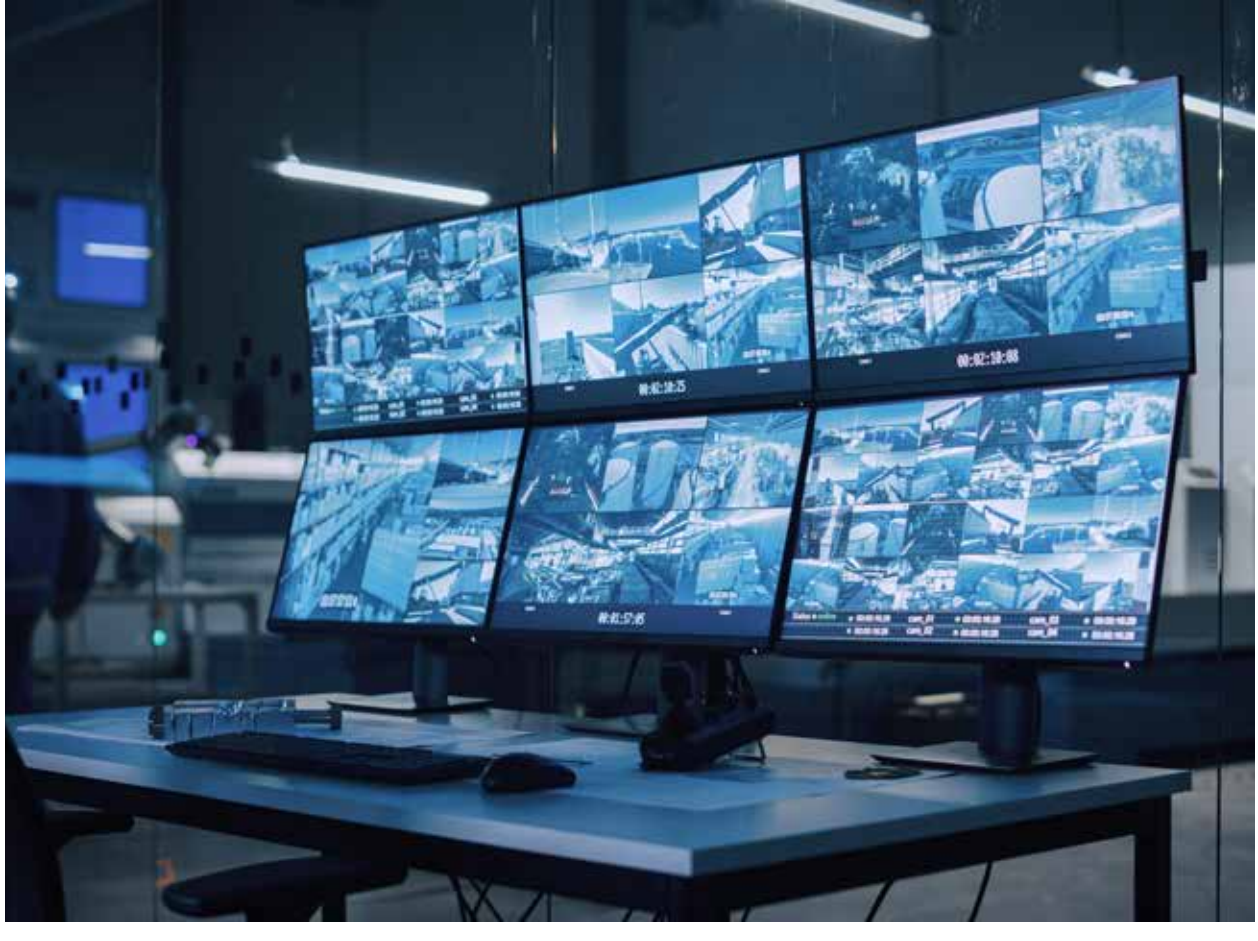
Steve Hodges	UK Operations Manager	Dallmeier
Amanda Lynam	Security Partner	Defence and Security Accelerator
Eleanor Rice	Security Lead	Defence and Security Accelerator
Christopher Aldous	Director - Design Security Ltd	Design Security Ltd.
Melanie Garnett	CEO	DPAS
Nigel Gooding	Founder, Owner and Executive Chair	DPAS
Aaron Stephens	Managing Director	DSSL
James Frew	Business Development Manager	DSSL
Jordon Stephens	Project Engineer & Supervisor	DSSL
Luke Stephens	Project Engineer & Supervisor	DSSL
Adrian Petty	Community Safety & Environmental Enforcement Manager	Epping Forrest District Council
Jess Pruett	CCTV Officer	Epping Forrest District Council
Dave Oliver	Sales Director	Esotec Ltd.
Dennis Cavanagh	Control Centre Operations Manager	Exeter City Council
Maria Renwick	Customer Success Manager	Facit Data Systems
Patrick Gordon	Lead Generation Executive	Facit Data Systems
Richard Bester	Sales Manager	Facit Data Systems
Alistair Pritchard	CCTV Supervisor	Flintshire County Council
Zena Jones	CCTV Manager	Flintshire County Council
Andy Taverner	Assistant Director Operations	FUSUS
Craig Jones	Director of Business Development	FUSUS
Mike Hamer	UK Operations Director	FUSUS
Ben Parrish	Clearance Commercial Lead – Europe	Genetec
Jon Hill	Account Executive – UK	Genetec
Viet Tang	Account Executive, Cloud Services	Genetec
Andy Williams	Managing Director	Global MSC
Derek Maltby	Chief Executive	Global MSC
Gerallt Hughes	Operational Officer	Gwynedd Council
Steven Edwards	Service Manager	Gwynedd Council
Ceri Evans	Strategic Sales Manager (City Surveillance & A&E)	Hanwha Vision
Martyn Eddy	Strategic Sales Manager (Government)	Hanwha Vision
Troels Lynghus Dahl	Pre-Sales Manager (Midlands UK)	Hanwha Vision
Alan Kennett	Solutions Specialist	Hikvision
Sawyer Tao	Solutions Specialist	Hikvision
Ross Bale	Senior Specifier Relations Manager	Hikvision
Grant Brighten	Shared Service Assistant Manager	Huntingdonshire District and Cambridge City Council
Neil Howard	Shared Service CCTV Manager	Huntingdonshire District and Cambridge City Council

Steven Wright	Principal Policy Advisor	ICO - Regulatory Policy Projects
Kenneth Long	Global Market Development Director	Idefego Group
Mark Elen	Operations Director	Independent Communication Solutions Ltd
John Lewis	Consultant	JLC
Mike O'Keiffe	Account Manager – Integrated Solutions	Johnson Controls
Chris Norton	EMEA Business Consultant	LILIN UK
Matt McLernon	Business Development Manager	LILIN UK
Steve Liddiard	CEO, EMEA	LILIN UK
Steve Smith	Contracts Director	Link CCTV Ltd.
Arfan Naseem	CCTV Manager	London Borough of Barking and Dagenham
Simon Onyesom-Enu	CCTV Supervisor	London Borough of Barking and Dagenham
David Edwards	CCTV Team Leader	London Borough of Brent
Simon Egbor	ASB Nuisance and Crime Manager - Resident Services	London Borough of Brent
Jason Hawes	CCTV Systems Manager	London Borough of Ealing
Paul Murphy	Safer Communities Operations Manager	London Borough of Ealing
Andy Wells	Manager	London Borough of Hackney Civil Protection Service
Margeret Andres	Technical Supervisor	London Borough of Hackney Civil Protection Service
Chris McAvoy	Head of Environmental Enforcement and Community Safety	London Borough of Havering
Diane Egan	Community Safety and Intelligence Manager	London Borough of Havering
Gary Berkeley	Senior CCTV Operator	London Borough of Havering
Adrian Rutkowski	CCTV Manager	London Borough of Merton
Keith Stanger	Head of Safer Neighbourhood Operations, Community Safety	London Borough of Tower Hamlets
Peter Allnutt	CCTV & Specialist Services Manager	London Borough of Tower Hamlets
Joanne Kent	Head of Operations Centre	London Borough of Waltham Forest
Billy Heggie	Emergency Response Team Leader	Magenta Living
Paul Robinson	Emergency Response Manager	Magenta Living
Anthony Pitt	Operations Manager	Metropolitan Police, Operational Support Unit
Greg Page	Head of Engineering	Metropolitan Police, Operational Support Unit
Paul Leonard	Technical Lead Engineer	Metropolitan Police, Operational Support Unit
Peter Greener	Key Account Manager, UK & Ireland	Milestone Systems
Seb Hunt	Community Manager, Northern Europe	Milestone Systems

Dr Aoife Hunt	Market Leader	Movement Strategies (a GHD Company)
John Kinloch	Community Safety Lead Officer	North Northamptonshire Council
Mike Greenway	Strategic Lead for Community Safety	North Northamptonshire Council
Mark Rowe	Editor	Professional Security Magazine
Steve McCullen	UK Sales Manager - Products and Solutions	Providence
Graeme Etheridge	Lead Consultant/Managing Director	Public Realm Protection Limited
Glenn Waterfall	Sales Director	Redvision CCTV Ltd.
Guy Hucker	Sales and Marketing Manager	Redvision CCTV Ltd.
Ben Hardy	Director	Relovision
Dave Hardy	Director	Relovision
Michael Major	Director	Relovision
Mark Rainbow	Senior Business Development Manager	Remark AI
Anthony Carter	Control Room Manager	Richmond and Wandsworth Councils
Dougie Loynes	Managing Director	Ridge Park Ltd.
Nick Aldworth	Director Risk to Solution	Risk2Resolution
Timothy Aldworth	Associate at Risk To Resolution	Risk2Resolution
Peter Mawson	Founder	Security on Screen
Barry Davis	Surveillance Operations Manager	Southend on Sea Borough Council
Sarah Pope	CCTV Manager	Southwark Council
Tracey Umney	Business Unit Manager, Environment and Community Protection	Southwark Council
Keith Rogers	Security Services Scheme Manager	SSAIB
Lynn Watts-Plumpkin	Management Systems Scheme Manager	SSAIB
Mike Neville	CEO	Super Recognisers International Ltd.
Josef Kittler	Professor	Surrey University
John Williams	Control Centre Officer	Swale Borough Council
Sean Smith	Control Centre Manager	Swale Borough Council
Dan Noble	Head of Product Strategy	Synectics
Brett Longley	Account Manager	Synectics
Lucas Young	Head of Sales – EMEA	Synectics
Martin Bonfield	UK Sales Manager	Synectics
Jason Owen	CCTV Operations Manager	Thames Valley Police
Kayleigh Livingstone	Project Vigilant Operational Lead	Thames Valley Police
Tina Wallace	Specialist Operations	Thames Valley Police
Nick Brooke-Langham	CCTV Supervisor	Thames Valley Police
Evelyne Gerniers	Office Manager	The CCTV User Group
Ilker Dervish	Vice Chairman	The CCTV User Group
Oliver Martin	Honorary Chairman	The CCTV User Group
Peter Webster	Director	The CCTV User Group
Ron Campbell	Photographer	The CCTV User Group
Shane O'Reilly	Networking Coordinator	The CCTV User Group
Stephen Stone	Technical Support Security Estates	The Open University
Jimi Dicker	Security Consultant and Design Engineer	TripleJ Solutions Ltd.
Angela Greneski	Community Safety Officer	Uttlesford District Council
Michael Gallagher	Group Director	Veracity UK
Nigel Fox	Systems Sales Manager	Veracity UK
Andy Stocker	Business Development Manager	Videosoft Global Ltd.
Steve Chuter	Consultant - Business Development	Videosoft Global Ltd.
Paul Brooks	Business Development Manager	VuWall
Daniel Stokes	Northern Account Manager	WCCTV
Ross Johnstone	Head of Public Sector	WCCTV
Andrew Shorrock	Business Development Manager	Weytec
Dave Harmon	Business Development Manager	Weytec
John Lockwood	Technical Director	Weytec
Jordan Barker	General Manager – UK & Ireland	Weytec
Keith Hargreaves	Income & Project Manager – Risk Management & CCTV	Wigan Metropolitan Borough Council
Joe McKay	Client Solutions Manager	Wilson James
Ian Way	Parking/CCTV Operations Manager	Winchester City Council
Claire Brown	Marketing Manager	WINSTED
Andy Graham	EMEA Sales Director	WINSTED

Your Notes

THE CCTV USER GROUP

cctvusergroup.com

Looking forward to seeing you again next year for another great CCTV User Group Annual Conference & Showcase Security Exhibition